

How to remotely access the college from a MAC book Pro/Air

You first need to go to the app store and download the following app



Once the app is downloaded you then need to open it up and it will display the following

You then need to select the "+" sign and select add PC



Click on add desktop and then in the PC name enter Isecapps.Isec.ac.uk

Connection name	[←		Entor Isoconne Isoc	ac uk
PC name	Host name or IP address		Enter isecapps.isec.	ac.uk
Gateway	No gateway configured			
Credentials				
User name	Domain/user			
Password	Password		Select add Gateway	
Resolution	Native		,	
Colors	True Color (24 bit)			
Full screen mode	OS X native			
	 Start session in full screen Scale content Use all monitors 			

It will then prompt for a Gateway name which is **rdgateway.lsec.ac.uk**

Author: [IT Services] Bromley | Bexley | Greenwich | Orpington Expire date: January 2021



IT Services Department



Once this is completed click on add then click add again

General Session	Edit Remote Desktops -	Connection name and PC name are both lsecapps.lsec.ac.uk
Connection name PC name Gateway Credentials User name	Isecapps.Isec.ac.uk Isecapps.Isec.ac.uk rdgateway.Isec.ac.uk	Input full email address for username
Password Resolution Colors Full screen mode	Native True Color (24 bit) OS X native Start session in full screen Scale content Use all monitors	

It will then add a remote desktop client and prompt you to enter your user account details as shown below

Click Start arrow to connect	New Start Edit Preferences Remote Resources			
	This client will soon be deprecated. Click here to learn more.			
	▼ My Desktops			
	Isecapps.Isec.ac.uk User name: louise.amoid@isec.ac.uk			

You then need to select the start to connect.

NOTE: If you encounter any issues please don't hesitate to contact **IT Services**

- Log a support call on the Service Desk System via LSEEG/LSEC SharePoint

 APPLICATIONS

 Image: Service Desk
- for emergencies call us on ext. 5300 or if external 0300 303 3138

Author: [IT Services] Bromley | Bexley | Greenwich | Orpington Expire date: January 2021